

## CONTACT

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- Doha, QATAR

## EDUCATION

UNIVERSITY OF TUNISIA (SOUSSE)

2008 - 2013

#### BACHELOR DEGREE IN ENGLISH LANGUAGE AND LITERATURE

#### SKILLS

- Expert in laundry operations.
- Meticulous attention to detail.
- Effective inventory management skills.
- Proficient in equipment maintenance.
- Strong organizational and coordination.
- Commitment to customer satisfaction.

# SALAH GUERMAZI LAUNDRY COORDINATOR

#### ENGLISH-ARABIC SPEAKER IMMEDIATELY AVAILABLE

### PROFILE

As a Laundry Coordinator, I bring four years of experience in managing inventory, maintaining equipment, and ensuring efficient laundry operations while prioritizing high cleanliness standards and delivering exceptional customer service.

## WORK EXPERIENCE

#### Rose Health Clinic , Tunisia | 2015-2020 Customer service

- As a Customer Service Representative (CSR) at our clinic, I play a crucial role in ensuring a positive experience for our patients and visitors.
- I am the first point of contact, responsible for greeting patients, scheduling appointments, handling inquiries, and providing exceptional service to enhance overall patient satisfaction

#### Dryclean Laundry tunisia | 2020-2022

Laundry specialist

- I am a skilled Laundry Specialist with a solid background in operating industrial washing, drying, and ironing equipment .
- With meticulous attention to detail, I ensure the efficient processing of linens and garments while maintaining high standards of cleanliness and quality.
- My commitment to excellence in laundry operations allows me to deliver exceptional service, contributing to a seamless customer experience.

#### Clean way Pressing, Tunisia | 2022-2024

Laundry coordinator

- I am an experienced Laundry Coordinator proficient in overseeing laundry operations with a focus on efficiency and cleanliness.
- I excel in coordinating schedules, monitoring inventory, and ensuring the proper care of uniforms and textiles.
- My attention to detail and organizational skills contribute to maintaining smooth workflow and delivering high-quality service in every aspect of laundry management.

### LANGUAGES

- Arabic (Native)
- English (Fluent)
- French (Intermediate)